COUNTY OF ELGIN – Budget 2025 –

Financial Services



Jennifer Ford, Director of Financial Services/IT/Treasurer

2024 Completed Initiatives

Key Department successes include:

Successful migration of Accounting Software to Cloud based

- Main Software has been migrated and is in use

Partial migration of manual budget processes to Cloud based system

Ongoing validation testing and integration of actuals in progress
Implementation of a Purchase Order system for Purchasing Department

- Loss of functionality restored - will improve tracking and price monitoring

Provision of Purchased Services to LMP during transition of staffing

- Ongoing review of sustainability of this service remains dependent on workloads and growth

Policy creation to support Financial transparency and information sharing

2025 Business Initiatives



Initiative #1: Complete automation and move to Cloud based solutions Strategic Priority #3: Goal 1: Leverage Technology to Enhance Service Delivery.

Upgrade outdated software to improve cybersecurity measures.

- Next steps include updates to relink programs to improve processes between existing and newly migrated software

Use automation tools to streamline public service delivery processes

- Completion of budget migration budget from manual processes
- Includes on demand performance dashboards for Management and subsequent Training
- Enhanced reporting to Council

Implement virtual service desks for residents to access services online

-Open Book (online information for public related to budgets and capital projects)

Metrics to Measure Success: Ease of Use, Timeliness of Information availability, Ongoing User Feedback to drive forward further improvements.



Initiative #2: Staffing modifications for 2025- 2026

Strategic Priority #2: Goal 2: Drive Staff Retention through Progressive and Competitive Employment Practices.

Develop competitive employment packages that reflect the current labour market

- Supporting the Employee Wellness and Benefits Program
- Staff leaves accommodated to support retention of existing staff base and accommodation to overlap positions for training purposes
- Use of Technology to ensure continuity of Service between transitions

Metrics to measure success: Successful transition of key positions with adequate support to remaining staff to manage the workloads and training of replacement staff



2024 FTE: 7 2025 FTE: 7.6



List resources needed to successfully complete your plan

Software needs – were funded last year and carryforward will cover any needs in this area – budget in Information Technology for this item.

- Staffing costs increased \$116.5K related to benefits
- Added Revenue New item for financial Services (purchasing support)

Minimal increases to existing Memberships

2025 Proposed Budget

Financial Services 2025 Proposed Budget

\$ 1.0M		2024 Budget	2024 Actuals*	2025 Proposed Budget	Budget Change 2024 to 2025
Total Operating & Capital	Revenue	-	(5,856)	(10,000)	(10,000)
	Wages & Benefits	835 <mark>,</mark> 821	772,989	988,882	153,061
	Expense	20,522	21,020	20,639	117
\$ 143.2K	Net Operating	856,344	788,154	999 <mark>,</mark> 521	143,177
	Capital WIP	-	-	-	-
Budget Change	Grand Total	856,344	788,154	999,521	143,177

* as of December 15, 2024

Revenue Increased:	Add recoveries for shared purchased services with lower tiers \$10K .
Wages & Benefits Increased:	\$36.5K wage placeholder and step increases.
Wages & Benefits Increased:	Step increases and maternity leave accommodation \$116.5K.
Expenses Increased:	Membership cost increase \$0.1K