COUNTY OF ELGIN – Budget 2025 –

Human Resources



2024 Completed Initiatives



Key Department successes include:

- Review and redesign of *Alternative and Flexible Work* policy (non-union) and implementation
 - · Identified as significant engagement issue for non-union staff and met with much satisfaction and positive feedback
- Leadership training program development / continuation two additional cohorts in 2024 of the Manager as Coach Learning (Ahria); also included LMP leaders with strong uptake
 - Aligns with leadership development needs identified through staff feedback, as well as collaboration with Local Municipal Partners
- Creation of RFP for a Benefit Broker / Consultant, included collaboration with all 7 LMPs
- Bargaining / Arbitration preparation and leadership SEIU, ONA, and CUPE; provided support to Bayham and Malahide CUPE negotiations
- HR Committee support: Supported senior leadership recruitment processes
- · On-boarded new HR Manager role, with excellent incumbent
- HR team development raising capabilities (aligned many learning opportunities to HR team members throughout 2024, including WSIB case management, workplace investigations, H&S certification and leadership training)
- LMP support for HR and Labour Relations
- Developed HR metrics for twice annually reporting to Council
 - Incorporated Council feedback into midyear report
- Redevelopment and digitization of Performance Appraisal process
- Implementation of a new Learning Management System (LMS)



Initiative #1: Continued development of Recruitment & Retention / Employee Engagement Initiatives; including Corporate Training & Development plan, and leadership training.

Strategic Priority: Strategy 2: *Organizational Culture & Workforce Development* **Success Measures** – Completion of all staff *Engagement Survey* with improved metrics from 2020 survey.



Initiative #2: Complete the benefit plan broker RFP process collaboratively with County and LMPs; initiate benefit plan review for non-union plans

Strategic Priority: Strategy 2: Organizational Culture & Workforce Development Strategy 1: Collaborative Engagement & Communication

Success Measures – Favourable contract with Benefit Plan Broker (across County and LMPs); benefit plan review against market and cost effective, market competitive improvement recommendations



Initiative #3: Implement RFP for scheduled non-union compensation review and support project completion / Include review of Salary Administration policy against renewed strategic priorities, Mission, Vision & Values

Strategic Priority: Strategy 2: *Organizational Culture & Workforce Development* **Success Measures** – Compensation review completion; Policy amendment in alignment with renewed corporate values



Initiative #4: Strategic settlement of Collective Agreements across all County bargaining units (SEIU, ONA & CUPE)

Strategic Priority: Strategy 2: Organizational Culture & Workforce Development

Strategy 3: Service Excellence & Efficiency

Success Measures – Collective Agreements are freely negotiated, within Council's mandate and with favourable outcomes for all parties.



Initiative #5: Quarterly reporting to County Council on developed HR metrics / Utilize new software to enable enhanced reporting and tracking

Strategic Priority: Strategy 3: Service Excellence & Efficiency

Success Measures – Continued decline in employee turnover rates; improved engagement / staff survey results (including exit interviews); improved employee health & wellness metrics (claims and benefit plan metrics); improved recruitment metrics (time-to-fill, declined offers) and health & safety data (WSIB claims, workplace incidents)



Initiative #6: Implementation of the Diversity, Equity & Inclusion (DEI) plan across all service areas and aligned with strategic plan, jointly with all LMPs

Strategic Priority: Strategy 2: Organizational Culture & Workforce Development

Success Measures – Diversity metrics gathered and analyzed; initiatives and training developed in alignment with employee and community needs.



Initiative #7: Implementation of renewed corporate values across the organization; integration into HR processes and policies

Strategic Priority: Strategy 2: *Organizational Culture & Workforce Development* **Success Measures** – Successful integration into performance appraisal process (development of core competencies), recruitment processes, and amended job descriptions.

2025 Budget Highlights



List resources needed to successfully complete your plan

- Compensation Review (non-union) budgeted once per term of Council \$32,500
- Corporate Training & Development / leadership training \$20,000 (request is to maintain this
 amount year-over-year)

2024 FTF: 6

2025 FTE: 6

Purchase of job fair related items, including signage with employer branding - \$700 (utilize recruitment & retention budget)

All other priorities to be captured by maintaining current HR staffing levels, and year-over-year budget amounts.

2025 Proposed Budget



Human Resources 2025 Proposed Budget

\$ 859.1K

Total Operating & Capital

\$ 24.0K Budget Change

| | 2024 Budget | | 2025 Proposed Budget | Budget Change 2024 to 2025 |
|------------------|----------------|---------|-------------------------|-------------------------------|
| Revenue | (12,000) | (8,982) | (12,000) | 0 |
| Wages & Benefits | 776,862 | 606,256 | 774,363 | (2,499) |
| Expense | 70,200 | 44,124 | 96,700 | 26,500 |
| Net Operating | 835,062 | 641,398 | 859,063 | 24,001 |
| Capital WIP | - | - | - | - |
| Grand Total | 835,062 | 641,398 | 859,063 | 24,001 |

^{*} as of December 15, 2024

| Wages & Benefits Increased: | \$24.9K wage placeholder and step increases. | |
|-----------------------------|--|--|
| Wages & Benefits Decreased: | (\$116.5K) Wages HR Coordinator position ended. | |
| Wages & Benefits Increased: | \$89.5K added a third HR Generalist. | |
| Expenses Increased: | \$32.5K salary review offset by decrease in one time project (6K). | |